

How to Read Your New Energy Bill

Definitions:

Delivery Charges – The cost of bringing electricity to you via the poles and wires.

Customer Charge – A fixed monthly charge which reflects the cost of maintaining your service, regardless of how much energy you use. This charge is regulated by the District of Columbia Public Service Commission (commission).

Energy Charge (Distribution Services) – The cost of moving electricity from your local substation and power lines to your home or business. This charge is regulated by the commission.

Total Electric Delivery Charges – As subtotal of your Distribution Services, charges, surcharges and taxes. Visit pepco.com/dctariffs for more information about specific charges.

Supply Charges – The cost for Pepco to buy the produced electricity for you. This is the portion of your bill you can compare to offers from competitive suppliers. If you choose a new supplier, you will pay that supplier's price for producing electricity instead of the price you currently pay Pepco.

Energy Charge (Generation Services) – This reflects the cost for Pepco to buy the produced electricity if you do not choose a supplier other than Pepco. The commission supervises the acquisition of competitively priced electricity.

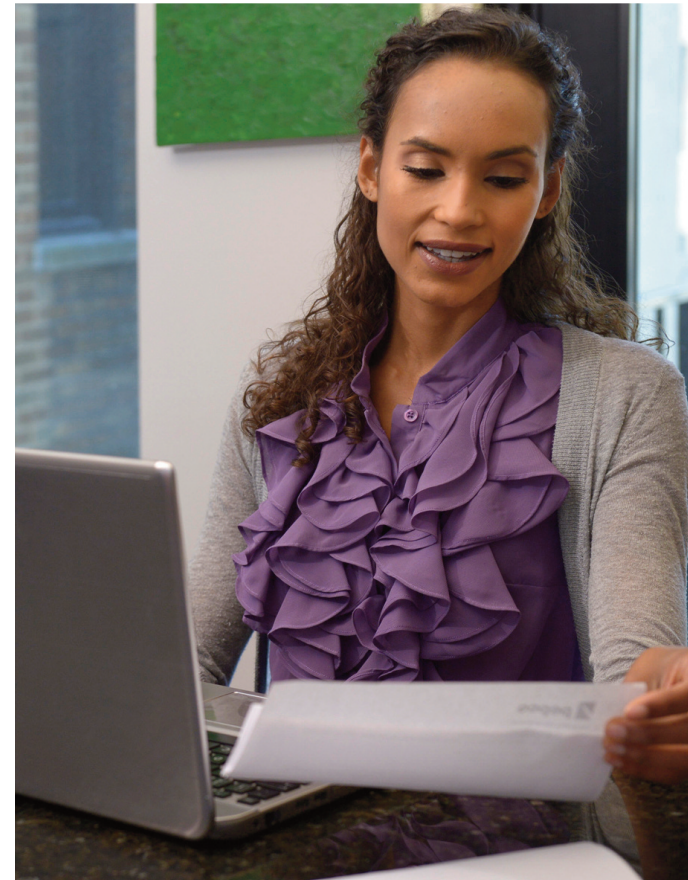
Procurement Cost Adjustment – A monthly charge or credit that ensures that Pepco receives no more or no less than its cost for procuring supply services for Standard Offer Service customers.

Total Electric Supply Charges – A subtotal of your Generation Services and Transmission Services, adjustments and taxes. Visit pepco.com/dctariffs for more information about specific charges.

Total Electric Charge – The total of your Distribution Services, Generation Services and Transmission Services for this billing period.

For more information about how to read your bill, visit pepco.com or call us at 202-833-7500.

Si necesita esta información en español, llame 202-872-4641.



Review this guide to learn about the new features and design of your Pepco energy bill.



Energy for a changing world.™

30906-I-0386



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Helpful Information Regarding Your New Energy Bill

Your new Pepco energy bill has been redesigned to make it easier for you to find the information you're looking for.

- 1. Billing period** – The time period during which you received service and for which you are being billed.
- 2. Account details** – The name registered to the accounts, the service location and your new account number.
- 3. Contact Information** – Phone numbers for customer service, emergencies and outages, as well as our web address.
- 4. Summary of your charges** – A summary of previous balance, payments received, charges for service used and the total amount now due.
- 5. New bar graph** – displays up to 24 months of energy usage data. This may print on a following page based on your service.
- 6. Payment coupon** – the portion you return with your payment. To expedite processing, your account number, name, mailing address, as well as the payment mailing address are pre-printed on it.
- 7. Details of your Electric Charges** – this section includes the specific meter reading and charges for the current billing period for a service, which includes the number of billing days and whether you're on summer or winter rates.
- 8. Delivery Charges** – a detailed list of your delivery charges related to the cost of bringing electricity to you via the poles and wires for the current billing period. Go to our tariff at pepco.com/dctariffs for more information about specific charges.
- 9. Supply Charges** – reflect the cost for Pepco to buy the produced electricity for you. This is the portion of your bill that you can compare to offers from competitive suppliers. If you choose a new supplier, you will pay that supplier's price for producing electricity instead of the price you currently pay Pepco.

- 10. Electric Summary** – itemization of any changes or adjustments made to your account during the current billing period. Your bill may not print this summary if none apply.
- 11. Direct Debit Enrollment** – If you would like to have the amount of your monthly bill automatically deducted for your checking account, follow the enrollment instructions.
- 12. Energy Usage History** – shows your monthly electricity use for energy comparison purposes.

pepco Your electric bill - Jan 2015
for the period December 27, 2014 to January 26, 2015

PEPCO CUSTOMER
Account number: 0123 4567 890
Your service address: 2603 MAIN ST SE
WASHINGTON DC 20020-3103
Bill issue date: Jan 29, 2015

Summary of your charges

Balance from your last bill	\$110.00
Your payment(s) - thank you	\$110.00
Balance forward as of Jan 29, 2015	\$0.00
New electric distribution charges - Pepco	\$23.48
New electric supply charges - SOS Provider Pepco	\$59.50
Total amount due by Feb 19, 2015	\$82.98

How to contact us
Customer service (Mon-Fri, 7am - 8pm) 202-833-7500
Hearing impaired (TDD) 202-872-2369
Problemas con la factura? 1-877-737-2662
Electric emergencies & outages (24 hours) 1-877-737-2662

Your monthly Electricity use in kWh
Daily temperature averages: Jan 2014: 40° F Jan 2015: 38° F

After Feb 19, 2015, a Late Payment Charge of \$1.00 will be added, increasing the amount due to \$83.98.

Return this coupon with your payment made payable to Pepco

Account number: 0123 4567 890
Total amount due by Feb 19, 2015: \$82.98
Total amount due after Feb 19, 2015: \$83.98

Amount Paid: \$

PEPCO CUSTOMER
2603 MAIN ST SE
WASHINGTON DC 20020-3103

PEPCO CUSTOMER
Account number: 0123 4567 890
Details of your Electric Charges
Residential-R - service number 0012 3456 7890 7001 4001 05
Electricity you used this period

Meter Number	Current Reading	Previous Reading	Difference	Multiplier	Total Use
NXA10814817	Jan 26 015778 (actual)	Dec 27 015120 (actual)	658	1	658

Electric Distribution and SOS Supply Summary - Pepco

Balance from your last bill	\$110.00
Payment Jan 10	\$100.00
Payment Jan 15	\$10.00
Total Payments	\$110.00
New electric charges	\$82.98
Total amount due by Feb 19, 2015	\$82.98

Type of charge | **How we calculate this charge** | **Amount(\$)**

Type of charge	How we calculate this charge	Amount(\$)
Distribution Services:		
Customer Charge		9.25
Energy Charge	First 400 kWh x \$0.0081750 per kWh	3.27
Residential Aid Discount Surcharge	Last 258 kWh x \$0.0157364 per kWh	4.06
Administrative Credit	698 kWh x \$0.0025150 per kWh	0.34
Subtotal (Set by DC PSC)	698 kWh x \$0.0005465 per kWh	0.36
Energy Assistance Trust Fund	698 kWh x \$0.0006607 per kWh	0.46
Sustainable Energy Trust Fund	698 kWh x \$0.0015000 per kWh	0.99
Public Space Occupancy Surcharge	698 kWh x \$0.0019400 per kWh	1.28
Delivery Fee	698 kWh x \$0.0076000 per kWh	4.61
Subtotal (Not set by DC PSC)		6.92
Total Electric Delivery Charges:		23.48

Supply Charges: These charges reflect the cost of producing electricity for you. You can compare this part of your bill to offers from competitive suppliers. Your electricity is supplied by the standard offer service (SOS) administered by Pepco - call 202-833-7500 or visit pepco.com. Based on your average rate class use, the annual price to generate is 9.19 cents per kWh.

Type of charge	How we calculate this charge	Amount(\$)
Transmission Services:		
Minimum Charge	Includes First 30 kWh	0.12
Energy Charge	Last 628 kWh x \$0.0045400 per kWh	2.85

Total Electric Supply Charges: \$9.50
Total Electric Charges - Residential-R: \$82.98

Energy Usage History

	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15
TEMP	46°	41°	43°	56°	58°	67°	75°	83°	81°	73°	63°	46°	38°
DAYS	29	32	29	29	29	32	30	29	33	29	33	31	30
KWH	507	558	453	474	538	876	789	767	781	555	605	639	658

Your daily electricity use for this bill period. Visit MyAccount.at.pepco.com to see your hourly electricity use.

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