

# First Energy: Potomac, MD



Bill Based On: Actual Meter Reading

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D13

**Billing Period:** Apr 13 to Apr 29, 2016 for 17 days  
**Bill For:** JOHN Q CUSTOMER  
123 ANYSTREET  
CITY MD 00000-0000

May 17, 2016

Account Number: 000 000 000 000

Amount Due: \$0.00

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0011. For Payment Options, call 1-800-736-3401. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)

Bill issued by: Potomac Edison, PO Box 3615, Akron OH 44309-3615

Messages		Account Summary		Amount Due																				
<p>To avoid a Late Payment Charge being added to your bill, please pay the <b>Amount Due</b> by the Due Date.</p> <p>The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040 or visit <a href="http://www.irs.gov/individuals">www.irs.gov/individuals</a>.</p> <p>Generation, Transmission &amp; Energy Cost Adjustment Price Comparison Information: The current price for Standard Offer Service (SOS) electricity is 0.000 cents/kWh, effective through May 31, 2016. SOS electricity will cost 0.000 cents/kWh beginning on Jun 1, 2016 through Sep 30, 2016. SOS electricity will cost 0.000 cents/kWh beginning on Oct 1, 2016 through May 31, 2017. The weighted average price of SOS electricity will be 0.000 cents/kWh through May 31, 2017. The price for SOS from Jun 1, 2017 through May 31, 2018 will be set in Jan 2017.</p>		<p>Previous Balance 00.00</p> <p>Payments/Adjustments -00.00</p> <p><b>Balance at Billing on May 17, 2016 00.00</b></p> <p>Potomac Edison - Consumption 00.00</p> <p>Potomac Edison - Misc. Charges -0.00</p> <p>(Electric Generation Supplier) 00.00</p> <p><b>Total Current Charges 00.00</b></p> <p><b>Amount Due by May 31, 2016 \$00.00</b></p>																						
<p>Additional messages, if any, can be found on back.</p>		<p><b>Usage Information for Meter Number 000000000</b></p> <p>Apr 29, 2016 KWH Reading (Estimate) 00.000</p> <p>Apr 13, 2016 KWH Reading (Actual) 00.000</p> <p>KWH used 000</p>																						
<p><b>Usage History</b></p>		<p><b>Charges From Potomac Edison</b></p> <p>Customer Number: 0000000000 0000000000</p> <p>Rate: Residential Service PE-RSRD Customer</p> <p>Distribution Charge 0.00</p> <p>Distribution Charge 0.00</p> <p>Electric Universal Service Fee 0.00</p> <p>Administrative Credit -0.00</p> <p>Cogeneration PURPA Surcharge 0.00</p> <p>Franchise Tax 0.00</p> <p>Empower MD Surcharge 0.00</p> <p>Demand Resource Surcharge 0.00</p> <p>MD Environmental Surcharge 0.00</p> <p><b>Current Consumption Bill Charges 00.00</b></p> <p><b>Total Charges \$ 00.00</b></p>																						
<p><b>Average Daily Use (KWH) 00</b></p> <p><b>Average Daily Temperature 00</b></p> <p><b>Days in Billing Period 00</b></p> <p><b>Last 12 Months Use (KWH) 00.000</b></p> <p><b>Average Monthly Use (KWH) 0.000</b></p>		<p><b>Billing Information for (Electric Generation Supplier)</b></p> <p>Electric Generation Supplier Address</p> <p>Customer Service: 1-800-000-0000</p> <p>Account Number: 000000-000000 Rate: BILL-READY</p> <p><b>Billing Period: Apr 13, 2016 to Apr 29, 2016</b></p> <p>Generation &amp; Transmission 000 Kwh @ \$0.0000 00.00</p> <p><b>Total (Electric Generation Supplier) Current Charges 00.00</b></p>																						
		<p><b>Detail Payment and Adjustment Information</b></p> <p>05/17/16 Payment -00.00</p>																						
		<p><b>Account Balances by Company</b></p> <table border="1"> <thead> <tr> <th></th> <th>Previous Balance</th> <th>Payments/Adjustments</th> <th>Current Charges</th> <th>Amount Due</th> </tr> </thead> <tbody> <tr> <td>Potomac Edison</td> <td>00.00</td> <td>-000.00</td> <td>00.00</td> <td>000.00</td> </tr> <tr> <td>(Electric Generation Supplier)</td> <td>000.00</td> <td>0.00</td> <td>00.00</td> <td>000.00</td> </tr> <tr> <td><b>Total</b></td> <td><b>000.00</b></td> <td><b>-000.00</b></td> <td><b>00.00</b></td> <td><b>00.00</b></td> </tr> </tbody> </table>			Previous Balance	Payments/Adjustments	Current Charges	Amount Due	Potomac Edison	00.00	-000.00	00.00	000.00	(Electric Generation Supplier)	000.00	0.00	00.00	000.00	<b>Total</b>	<b>000.00</b>	<b>-000.00</b>	<b>00.00</b>	<b>00.00</b>	
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(Electric Generation Supplier)	000.00	0.00	00.00	000.00																				
<b>Total</b>	<b>000.00</b>	<b>-000.00</b>	<b>00.00</b>	<b>00.00</b>																				

Return this part with a check or money order payable to Potomac Edison



Account Number: 000 000 000 000

Amount Paid	
Amount Due	\$0.00

JOHN Q CUSTOMER  
123 ANYSTREET  
CITY, MD 00000-0000

# First Energy: Potomac, MD

Invoice Number: 0000000000

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Messages (Continued)

**L**

## Explanation of Terms

**Base Charge** - Charge for services necessary for the delivery of electric service, including generation, transmission and distribution.

**Customer Distribution Charge** - Fixed charge for meter reading, billing, service line maintenance and equipment.

**Estimated Reading** - On the months we do not read a meter, we calculate the bill based on past electrical usage.

**Generation Charge** - Charge for the production of electricity.

**KWH (Kilowatt Hour)** - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

**Distribution Charge** - Variable charge for the cost of using local wires, transformers, substations and other equipment needed to deliver electricity to a premise.

**Late Payment Charge** - A charge added to the bill on balances owed after the Due Date.

**Non-Basic Charges** - Charges for services not required for the delivery of electric service.

**Prorated Reading** - Reading calculated by multiplying the daily average electric usage between two recent readings by the number of days in the billing period.

**Transmission Charge** - Charges for moving high voltage electricity from a generation facility to our distribution lines.

## Important Information

If you have questions about your Potomac Edison account:

**Call Customer Service** at 1-800-686-0011 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

**Call Payment Options** at 1-800-736-3401 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

**Visit our web site** at: [www.firstenergycorp.com](http://www.firstenergycorp.com)

**Write to us** at: Potomac Edison, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

**Customers with hearing or speech impairments** can contact the Telecommunications Relay Service (TRS) at 711.

**M**

**For your protection,** all of our employees wear Photo I.D. badges.

**Electronic Check Conversion** - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.

**To provide a customer meter reading,** use the dials provided and enter the reading on-line at [www.firstenergycorp.com/aboutyourbill](http://www.firstenergycorp.com/aboutyourbill) or by calling 1-800-686-0011. Say "Meter Reading" when asked "Which of these can I help you with today?" Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

### Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

**N**

If you have a **DIGITAL METER** write the numbers here:

**A. Billing Period** – Time period for which your current charges were calculated.

**B. Customer Name and Address**

**C. Account Number, Amount Due and Due Date** - This is your 12-digit Potomac Edison account number.

**D. Messages** – Important information about your account. You'll also find your Standard Offer Service Pricing here.

# First Energy: Potomac, MD

**E. Account Summary** – Your previous balance, payments and current charges are displayed.

**F. Usage Information** – Your electricity usage during the billing period. This also lets you know if your usage was based on an actual or estimated meter reading.

**G. Charges** – Detailed information on Potomac Edison's charges can be found here. If you have chosen an alternate supplier, your supplier charges will appear in Section H.

- **Generation Charge** – Charge for the production of electricity.
- **Transmission Charge** – Charge for moving high voltage electricity from a generation facility to distribution lines.
- **Customer Distribution Charge** – Charge for distribution costs that are due to the presence of a customer on the distribution system, such as meter reading, billing, service line maintenance and equipment.
- **Distribution Charge** – Charge to recover the balance of distribution costs not recovered in the Customer Distribution Charge and for the cost of using local wires, transformers, substations and other equipment needed to deliver electricity to a premise.
- **Electric Universal Service Fee** - Charge associated with the funding of a state program to assist low-income customers.
- **Energy Cost Adjustment** – Charge or credit for the difference between billed Transmission and Generation Charges against payments by Potomac Edison to PJM and wholesale electricity suppliers.
- **Administrative Credit** – Credit for amounts collected in excess of Potomac Edison's incremental cost for providing Standard Offer Service generation.
- **Cogeneration PURPA Surcharge** – Charge associated with the purchase of power from the AES/Warrior Run power station.
- **Franchise Tax** - A state tax based on the amount of electricity delivered to customers.
- **EmPower MD Surcharge** – Charge for costs associated with Potomac Edison-sponsored programs which promote energy efficiency and conservation.
- **MD Environmental Surcharge** – Charge for costs associated with the funding of the state Power Plant Research Program.

**H. Charges from your Alternate Supplier** – If you choose an alternate supplier, these charges appear here.

**I. Detailed Payment and Adjustment Information** – Any payments applied or adjustments made since your last bill was issued will appear here.

**J. Usage History** – To help you better monitor your electricity usage, this bar graph details your usage history over the past 13 months. There is also detailed information such as your Average Daily and Monthly Use, Average Daily Temperature and the number of Days in the Billing Period.

## First Energy: Potomac, MD

**K. Payment Stub** – Detach and return with your payment. This section includes your Account Number, Amount Paid, Amount Due and the Due Date.

**L. Explanation of Terms** – This section defines some of the key terms that appear on your electric bill.

**M. Important Information** – Find key information here, such as phone numbers, website address, mailing address and other important information.

**N. Meter Reading Dials** – Use these dials as a guide to record and submit your meter reading by calling 1-800-686-0011. Do not use this to mail in your reading.